

**REPORT OF ON-LINE COURSE MEDLIT45+ TEST
2017-1-RO01-KA204-037220**

Please state below the number of persons involved in the pilot testing and divide them by gender and age group:

Total Number of participants	Gender	Age group
21	F: 11	45 – 50: 7
	M: 10	50 – 60: 14
		40 – 45 (if the case):

Please state below the number of gathering you had with the participants and how many groups:

We have conducted an initial workshop to introduce the platform with 13 people. The workshop has been organized the 07/02/2019 in the PRISM office in Palermo (co-working Quarto tempo, via Bara all'Olivella 67). So we have invited other 8 people in face to face meetings. Some of the f2f meeting (4 on 8) were organized directly in the participants' premises.

Please state below the main challenges faced in gathering the group:

Some of the face to face meetings has been organized out of the office and has been complicated to reach all the destinations in order to have 20 participants.

Please state below the main issues faced during the pilot implementation:

The main problem is to follow the participants until the course completion. Through the initial workshop and the face to face meetings has been possible to introduce the platform and let the participants start the process of subscriptions. But due to the technical issues

(described below) and the long timing needed to complete some modules, was not possible to follow the participants until the completion of all the modules foreseen.

Item evaluated by the participant	Grade 1-2	Grade 2 -3	Grade 4 - 5
➤ The relevance / Usefulness of the course in regards to your professional life.	3	11	7
➤ The content of the course.	2	12	7
➤ The methodology and techniques used in the course.	1	7	13
➤ The facilitator / Trainer necessity for course completion.	1	5	15
➤ The course agenda in regards with the aims proposed.	1	16	4
➤ The platform presentation. Grade	2	12	7
➤ The platform easy access and interaction.	7	8	6

Please write below the conclusions from the participants' evaluations:

The participants were mainly people unemployed over 60. In this case the usefulness of the course in regard to their professional life is more directed to discover new working experiences. After years working in other sectors or unemployed, now they are willing to start new experiences and to demonstrate to be still useful in the society. Generally, the evaluation about the workshop has been positive, specifically regarding (Contents, Methodology, platform presentation, the Agenda proposed and the role of the facilitator). Some technical issues (explained in the paragraph below) has crated slowdown in the platform access and interaction. The face to face meetings has facilitated to overcome these technical issues but the methodology and techniques used in that case where tailor made on the needs of the participants. Thus, has make easier the participants' understanding, but has been time consuming for the facilitator.

After having the pilot tests done and in corroboration with the evaluations received from the participants, what were the main issues related with the format and content of the course:

The issues were mainly concentrated in the "Platform Access and Interaction". The first problem to access to the platform was the confirmation to be received by email: sometimes the process of receiving the mail was very slow (more than 10 minutes to receive the confirmation mail) and 2 participants have never received it. Another issue was about the request made for the password creation (too long for participants with scarce patience and low digital skills). Moreover the buttons to connect one page to another were not translated into nation languages, so the participants get lost in moving in the platform pages (all the connections like COMPLETE/go to next-previous page/Read more/Take this course/ submit, they needs the translation in order to be used correctly).



Please state below any recommendations that you consider will be useful to improve the course experience:

The technical issues described above concerns the general structure of the platform. Now we would like to share some critical issues concerning the modules and the concrete application from participants:

- In the module “Safety” is too long the space dedicated to quiz. The Italian translation of the module needs adaptations that transform the quiz 1 and quiz 2 in long text with more than 20 questions each. Furthermore, it appears a list of security measures to be taken in order to use digital tools safely, but the timing to follow these instructions is too short.

- In the modules “Contents creations” there is no quiz.

Generally, the problems encountered regard the uniformity in the contents creation. All the partners have to follow strictly the template shared for the modules creation, because also small changes will create big problems in the translation in other languages and the subsequent implementation by target groups in the various national contexts.

Moreover, after the completion of all the modules with the quiz grade accomplished positively, an automatic certificate should be issued directly by the on-line system, thus confirming the completion of the course.

Thank you for your feedback.